



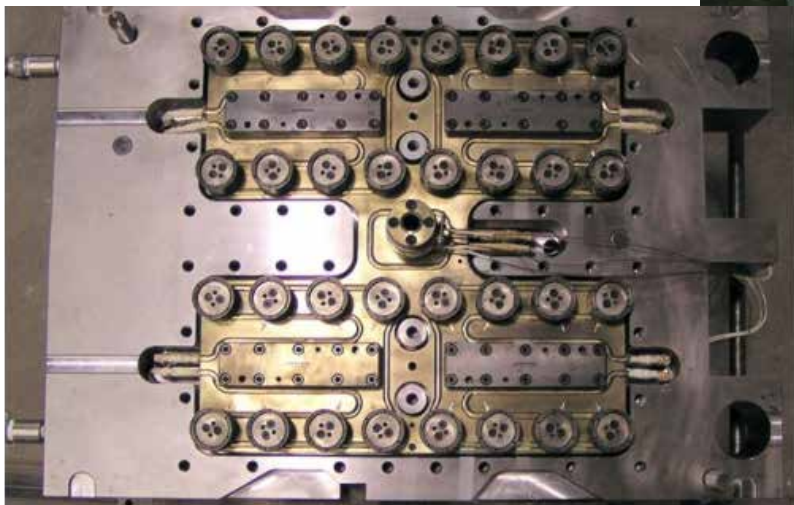
# DME Maintenance and Service Center

## DME IS COMMITTED TO HELPING YOU WITH THE MAINTENANCE AND SERVICE OF ALL YOUR HOT RUNNER SYSTEMS

### MAXIMIZE YOUR PRODUCTIVITY

**The value of time** - that's why we've developed a comprehensive suite of hot runner services to provide a single source for maintenance and optimization.

- Complete hot runner system **evaluation & diagnostics**
- Extended **tool lifecycle**
- Cleaning and refurbishment of all hot runner systems
- PM programs scheduled for **increasing productivity**
- Total restoration of flooded systems
- All resins and materials
- Electrical and mechanical **validations**



Expert, value-added service from skilled and experienced Technicians in the field of Hot-Runner & Mold Technology. The DME Maintenance & Service Center is a full part and service facility with exceptional support for any Hot-Runner and Mold Technology product.



The facility is strategically located in the Midwest U.S. Molding Industry, within Detroit Metropolitan area at DME Headquarters in Madison Heights, Michigan and fully accessible to all major types of transportation.

# DME Maintenance and Service Center



## LIFE CYCLE MANAGEMENT

### Training Maximizes Productivity, Speeds Set-Up

The DME Hot Runner Service Center and technicians can provide comprehensive operator training from start-up to production processing. Our hands-on programs help your operators get up-to-speed, or stay current on hot runner technology.

### Preventative Maintenance (PM)

It is important to protect and update your hot runner system to ensure it is running at the highest efficiency. The PM Program is designed to provide life cycle management of your systems and enhance equipment reliability by:

- Replacing worn components before they fail
- Maximizes system performance
- Reduces cost of replacement
- Ensures peak part quality
- Decreases system downtime
- Protects your investment

The PM Program can be set up either by system cycles or by scheduled PM



### Cost-Effective Refurbishments and Repairs

#### Refurbishments

When your process needs change or your system is down, DME can help. After tens of thousands of cycles you may have noticed your system just doesn't perform the way it used to. Or maybe you've run high-temperature engineered materials and the tolerances just aren't as tight. Key benefits of system rebuilds include:

- Cost savings of at least 40% as compared to new systems
- Extended life for your tool
- Maximizing system uptime and performance

Whether you need a total system rebuild, or a simple cleaning and inspection DME can help. System rebuilds can be performed on any brand of hot runner system and typically include:

- Complete bake-out cleaning
- Check and replace heaters and thermocouples
- Inspect and correct wiring
- Replace seals, bushings and other wear items
- Clean or replace nozzle components
- Check and validate all dimensions before re-assembling the system

#### Repairs

Time is money. When a critical tool is out of commission, productivity is lost and production schedules can be threatened. We understand this at DME. That's why our team of hot runner technical specialists are always available to get you back in service.

Whether you're experiencing leaks, heating issues, flow problems, or would simply like a system bake-out, we'll repair your system quickly and cost-effectively.

Standard turnaround for repairs on systems from 1-16 drops (depending on parts availability for non-DME systems) is 5 working days or less. If your system has over 16 drops, contact us for an estimated turnaround time.

